

Which helpdesk do I best contact for my SAP MijnApps question?

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FAQ Article Print

Category:	Software::SAP MijnApps	Votes:	0
State:	public (all)	Result:	0.00 %
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Keywords

SAP MjnApps;Helpdesk;support; No FAQ

Solution (public)

You can easily determine the helpdesk that you need to contact, based on the groups in the SAP MijnApps portal:
(See below for a printscreen of the groups in [1]sapmijnapps portaal.)

E.g. questions about the application Telework Request or Bicycle day register?
-> please contact :
[2]HR@UGent.be

Questions about tiles in the SAP MijnApps Group:
Contact helpdesk:
Who is this:

Human Resources
[3]HR@UGent.be
HR helpdesk

Finance
[4]helpdesk.dfin@UGent.be
DFIN helpdesk

Environment, Health and Safety
[5]m-chem@UGent.be
Environment, Health and Safety helpdesk

Financial Project Management
[6]Focus@UGent.be
Focus helpdesk

Research
[7]Gismo@UGent.be
Gismo Helpdesk

General
[8]DICT HelpMe
DICT helpdesk

Facilitair beheer
[9]DICT HelpMe
DICT helpdesk

To find the relevant group of the application: on the[10] SAP MijnApps portal.

- [1] <http://sapmijnapps.ugent.be/>
- [2] <mailto:HR@UGent.be>
- [3] <mailto:HR@UGent.be>
- [4] <mailto:helpdesk.dfin@UGent.be>
- [5] <mailto:m-chem@UGent.be>
- [6] <mailto:Focus@UGent.be>
- [7] <mailto:Gismo@UGent.be>
- [8] <https://helpdesk.ugent.be/helpme/en/>
- [9] <https://helpdesk.ugent.be/helpme/en/>
- [10] <http://sapmijnapps.ugent.be>

Symptom (public)

I do not know which helpdesk I need to contact?

Problem (public)

Which helpdesk do I contact concerning my Sap MijnApps question?