I have a new smartphone.

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FAQ Article Print

Category:	Accounts voor medewerkers en studenten::Veilige aanmeldingsmethodes::3. Problemen met aanmelden	**Votes:**	0
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Language:	en	**Last update:**	13:45:06 - 10/29/2026 (Europe/Brussels)

Keywords

authentication set up setting settings new smartphone problem

Solution (public)

- Go to [1]My Sign-Ins | Security Info | Microsoft.com
- Set up multiple authentication methods on your new smartphone, such as passkeys and the Microsoft Authenticator app.
- Remove your previous smartphone if you no longer plan to use it.

[1] https://mysignins.microsoft.com/security-info

Symptom (public)

Problem (public)