Opening and saving files on Athena

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Category:	Software::Athena	**Votes:**	0
State:	public (all)	**Result:**	0.00 %
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Keywords

Software Athena platform Citrix open save files

Solution (public)

The applications on Athena have access to the following locations:

- Your computer's local C: drive. The first time you start a particular Athena application, you will be asked to grant access to your computer's local C: drive. Select 'Full Access' and 'Never ask me again' if you would like to open and save files on your computer's C: drive from within Athena applications.
- Your personal H: drive (home drive). Files within applications on Athena are saved to this H: drive by default. Please do not save any files in the H:\Athena folder! This folder is only for settings (profile information) and temporary files. Files saved there may be deleted by the system.
- Your shared S: drive (shares).
- Your USB sticks (maximum 5).

Tips

- In Athena, the letter H: is reserved for your home drive. If your computer uses the letter H:, you will see it as H$: in Athena.
- Preferably open and save files within Athena on the H drive or S drive. This is faster than accessing your computer's C drive and is also more secure if the file contains work data.
- You can copy files from your local C: drive to a network drive (and vice versa) using the File Explorer application on Athena (Apps > Office category).

Symptom (public)

Problem (public)